#### SHARED MEASUREMENT PILOT UPDATE









### **About GSCN**

The Center is a Omaha based independent non-profit research organization providing research, evaluation and partnership.

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## Agenda

- 1. Introduction to Collective Impact and Shared Measures
- 2. Project Overview
- 3. Findings from Interviews
- 4. Findings from Surveys
- 5. Wrap Up and Discuss Next Steps
- 6. Discussion and Questions

## Collective Impact *Five Conditions*

#### The Five Conditions of Collective Impact

Common Agenda	All participants have a shared vision for change including a common understanding of the problem and a joint approach to solving it through agreed upon actions.	
Shared Measurement	Collecting data and measuring results consistently across all participants ensures efforts remain aligned and participants hole each other accountable.	
Mutually Reinforcing Activities	Participant activities must be differentiated while still being coordinated through a mutually reinforcing plan of action.	
Continuous Communi- cation	Consistent and open communication is needed across the many players to build trust, assure mutual objectives, and create common motivation.	
Backbone Support	Creating and managing collective impact requires a separate organization(s) with staff and a specific set of skills to serve as the backbone for the entire initiative and coordinate participating organizations and agencies.	

# Collective Impact Process for Shared Measurement

Phases of Collective Impact					
Components for Success	PHASE I Initiate Action	PHASE II Organize for Impact	PHASE III Sustain Action and Impact		
Governance and Infrastructure	Identify champions and form cross-sector group	Create infrastructure (backbone and processes)	Facilitate and refine		
Strategic Planning	Map the landscape and use do make se	Create common agenda (goals and strategy)	Support implementa- tion (alignment to goals and strategies)		
Community Involvement	Faci mmunity reach	Engage community and build public will	Continue engagement and conduct advocacy		
Evaluation and Improvement	Analyze baseline data to identify key issues and gaps	Establish shared metrics (indicators, measurement, and approach)	Collect, track, and report progress (pro- cess to learn and improve)		

## **Project Overview**

- Collaborative project to build the case for collectively measuring statewide food systems change in Michigan
  - Measure success and progress toward achieving Good Food Charter Goals

#### **Good Food Charter Goals**

- 1 Institutions source 20% locally
- (2) Farmers will supply 20% of food purchases, fair wages
- (3) Generate new agri-food businesses
- 4 80% of Michigan residents will have access to healthy food
- (5) School nutrition standards
- 6 Food and agricultural education pre-K through 12<sup>th</sup> grade



**Project Goals** 

Identify currently collected data (i.e., progress toward Good Food Charter goals)

Provide training and support as stakeholders pilot shared measures

Determine overlap, strengths, and gaps in currently available data

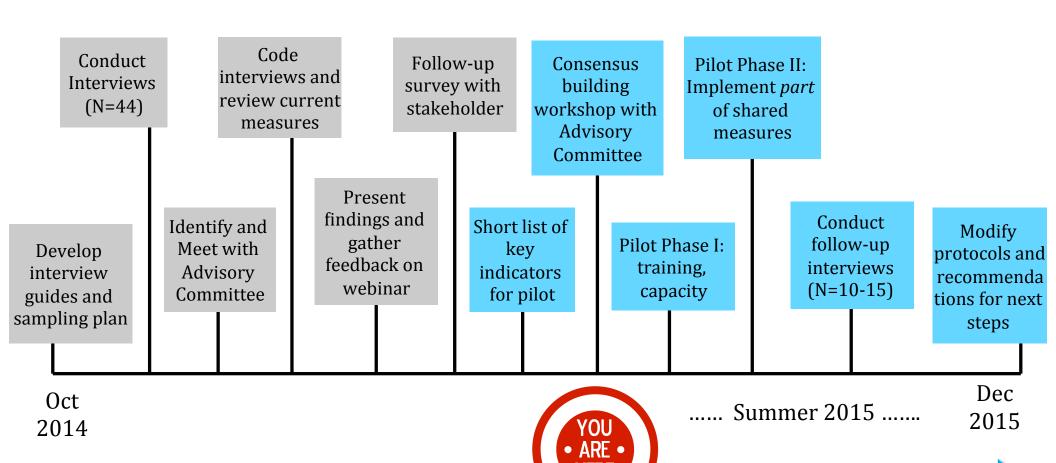


Establish consensus on which measures have the most value

Identify what data is needed to indicate successes and challenges

Prioritize a short list of key indicators and datasharing solutions

## Timeline of the Project



- Interviews completed
   October 2014 January 2015
- In-person (N=11), Phone (N=33)

Total = 44

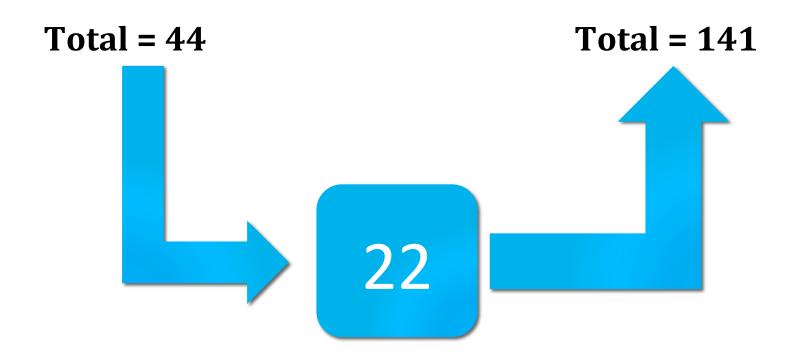


- Survey sent out Feb/March 2015
- Final Response Rate
   71 complete responses
   8 partial responses
   70 no response

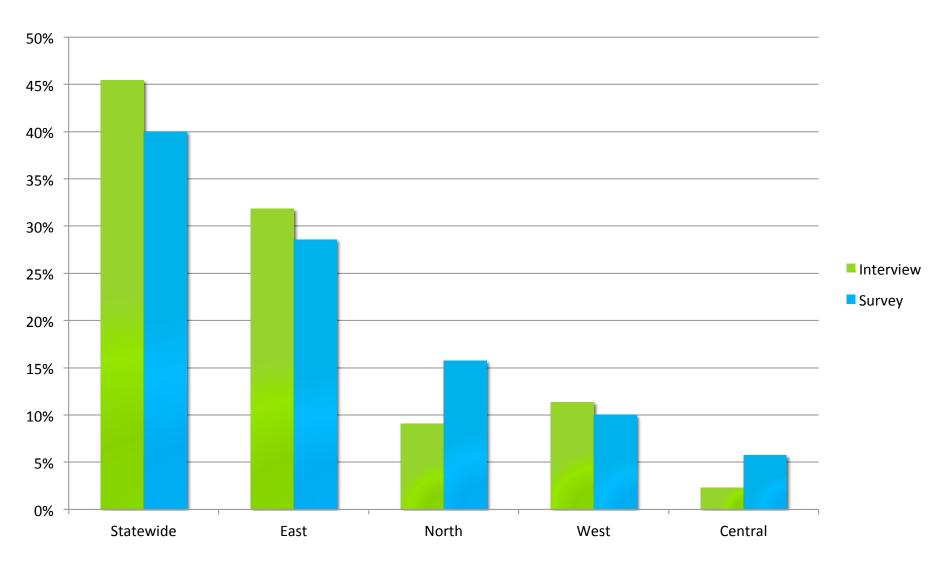
Total = 141; 56% response rate



Interviews Surveys



### Location of Emphasis of Work



Charter Goals Addressed (rank order)

#### **Interviews (N=44)**

#4 Access

#3 Agri-Food Business

#2 Supply

#1 Institution (Procure)

#6 Nutrition Standards

#5 Food/Ag Education

#### **Survey Results (N=71)**

#4 Access

#1 Institution (Procure)

#2 Supply

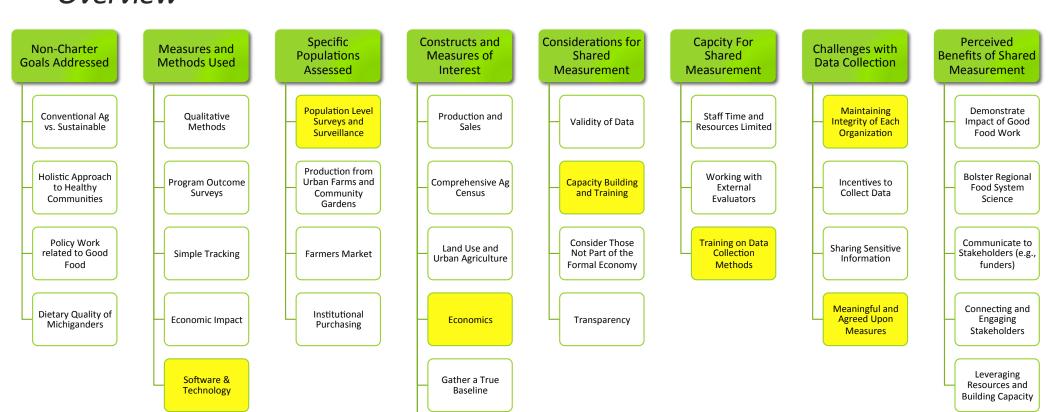
#3 Agri-Food Business

#5 Food/Ag Education

#6 Nutrition Standards



## Interview Results Overview



Consumer Behaviors and Attitudes

Access and Mapping

#### Non-Charter Goals Addressed

Conventional Ag vs. Sustainable

Holistic Approach to Healthy Communities

Policy Work related to Good Food

Dietary Quality of Michiganders

- Important things to consider as Good Food Charter work grows
- Are there any topics of discussion relevant for Shared Measurement as we move forward?



"Nobody ever got sick from food.

I have watched our food system
globalize the last 60 years and it
has been horrifying."

Measures and Methods Used

Qualitative Methods

Program Outcome Surveys

Simple Tracking

Economic Impact

Software & Technology

- Build from measures that stakeholders reported already using
  - Alignment of similar measures, best practices disseminated
- Plethora of qualitative data gathered → build from this = sharing interview guides, creating surveys from existing data
- Align variables in software used across stakeholders



"Pre and post surveys, on how people use the food, what benefits they have, why did they garden, did they achieve those goals, did they save money gardening with us, a little bit more qualitative but sort of in that realm."

## Measures Reported and Sent Highlights

- Several interviewees reported having conducted interviews and focus groups, a few sent examples of their guides
  - Sufficient knowledge and experience more broadly in the field to recommend key questions to ask about food access, etc.
- Many stakeholders sent and reported program surveys
  - Basic level = experience with the program/training
  - Advanced level = pre- and post- changes in behavior/attitude, etc.
- Observational/tracking tools = those that stakeholder groups collect (not participant reported)
- Harvest logs include sales and labor tracking
- Plethora of reports that could be reviewed in greater detail
  - Other measures? Needs identified? Best practices?

Specific Populations Assessed

> Population Level Surveys and Surveillance

> Production from Urban Farms and Community Gardens

Farmers Market

Institutional Purchasing

"Where we require the capacity is more in the higher level and secondary collection data that is already out there. That's a place that I think that we can waste a lot of time as a state because if that data is already out there and we are going to sit here and go looking for it, it would be terrific if that is the kind of stuff that was collected from the group and provided to us in a normalized fashion."

Considerations for Shared Measurement Validity of Data **Capacity Building** and Training **Consider Those** Not Part of the Formal Economy Transparency

**Capacity For** Shared Measurement Staff Time and **Resources Limited** Working with External **Evaluators** Training on Data Collection Methods

Need for further training and capacity building to allow stakeholders to better utilize existing data sources (both secondary and primary)
 Plus other more general

data

collection training

"Whenever the specific indicators are identified, I think we will definitely be training them. I think a lot of people could benefit from training about data collection more broadly. There are a lot of smaller food organizations that don't have someone for data collection or know what measures will be more relevant."

## Interview Findings

### Potential Challenges with Shared Measurement

"I think the types of data we are collecting, it is the accuracy of data that is a difficulty. We need a carrot or a stick to encourage that the data comes back"

- Coordination and developing consistency across multiple groups and sectors
  - Need different groups at the table
  - Consider developing definitions (i.e., what foods are included)
- Difficulty in meeting multiple demands for reporting when groups are grant funded
  - Aligning measures with funders
- Might force people into a certain framework that doesn't fit their context

# Interview Findings Benefits of Shared Measurement

- Bolster credibility of food systems work locally and nationally
  - Funding
  - Policy Change
  - Tell the "good food" story
- Learn from each other and work more closely together
- Demonstrate impact and inform programming
- Strengthen each organization's capacity to collect and produce data

"Our collective capacity is greater together than it is as individuals we will have a louder, larger voice at being impactful, in changing policy, bringing in funds, and bring attention to a lot of the good work that is happening but also that we do not duplicate the same good work in the same region."

#### Constructs and Measures of Interest

Production and Sales

Comprehensi ve Ag Census

Land Use and Urban Agriculture

**Economics** 

Gather a True Baseline

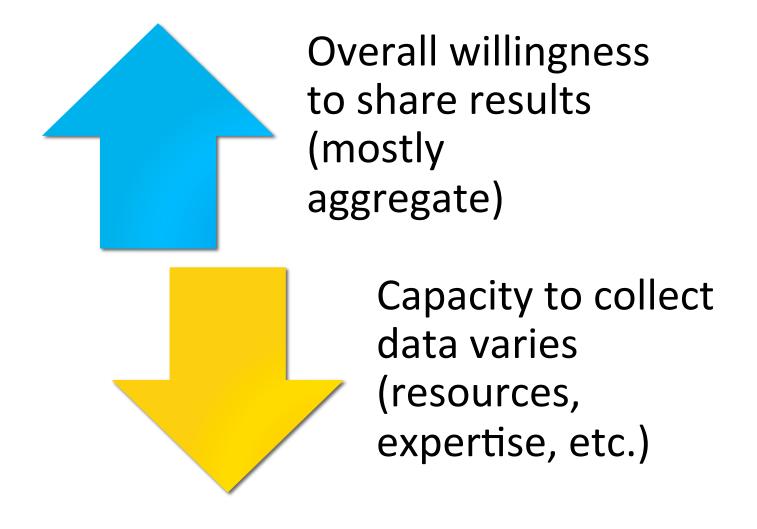
Consumer Behaviors and Attitudes

Access and Mapping



"What I think what we really want to be able to show is that increasing access to fruit and vegetables has a health impact and it has a real economic impact that you can measure. There are tons of interventions that are taking place in farmer's markets and the economics of them are really shakey. It would be really helpful to understand what that really looks like."

# Interview Results Willingness to Share and Capacity



### Results from Funder Interviews



"By God, gentlemen, I believe we've found it—the Fountain of Funding!"

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# Interview Results Role of Funders in Shared Measurement

- Very few measurement tools mentioned
  - Standardized/systematic measures not typically required
  - Funders describe challenge with obtaining robust measures, but <u>need</u> is there
- Grant reporting described as basic, not necessarily systematic
  - Results are typically not compiled and/or extracted across grantees

Role of Funders in Shared Measurement - Recommendations

- Gain traction if funders and state agencies are at the table
  - Funding as incentive to report data
- Funders seeking more return on investment
  - Importance of setting up and tracking indicators moving ahead
- Funders have the power necessary to anchor/organize activities
  - Want a place at the table if/when it makes sense
- Less focus on measurement tools, more about aligning activities and investments
  - Co-funding and working with other foundations to meet Charter Goals even if strategies/activities differ



## **Survey Findings - Capacity**

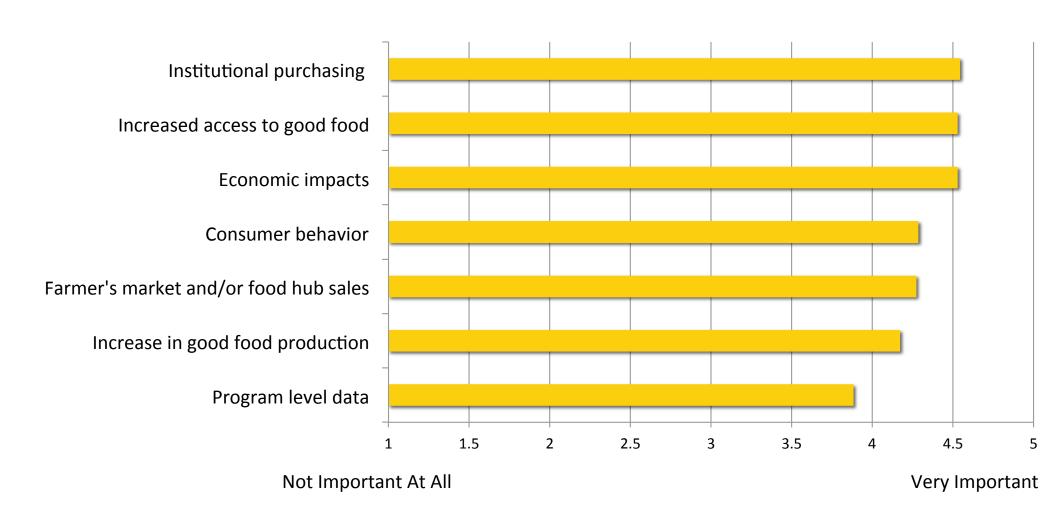
- 92% have signed onto the Good Food Charter
- My organization currently has strong capacity to collect, analyze and interpret data that informs progress on one or more Good Food Charter goals
  - Mean = 3.74 (1=strongly disagree –
     5=strongly agree)

## THE FAR SIDE by Gary Larson



"Mr. Osborne, may I be excused? My brain is full."

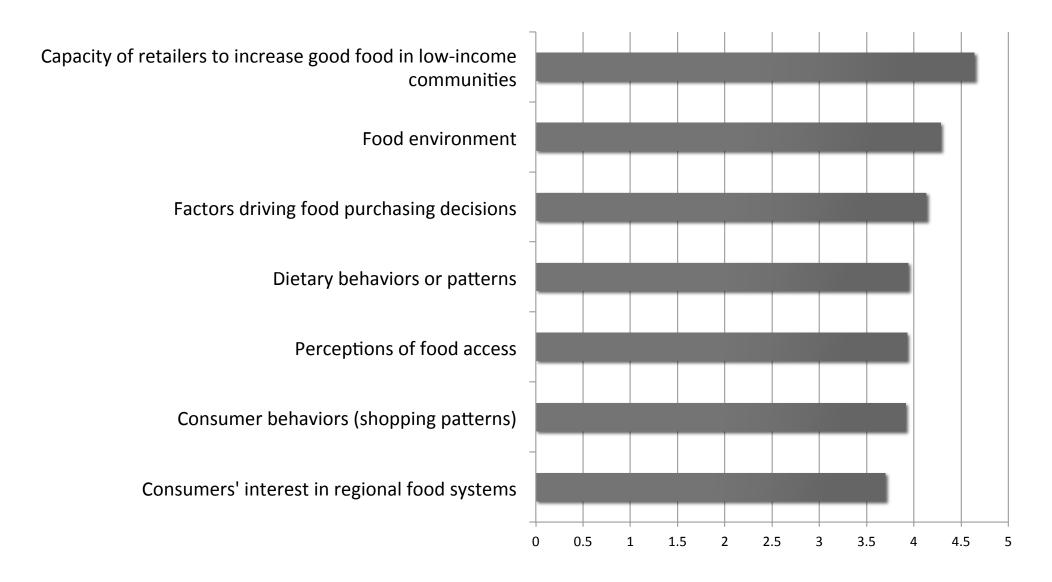
#### Importance of areas of assessment to progress on Charter goals



#### Importance of areas of assessment to progress on Charter goals

- Other areas of assessment (open ended)
  - System wide coordination
  - Impact of subsidy programs on consumer purchases
  - Local food supply chain infrastructure
  - Consumer feelings and thoughts
  - Environmental impact of agricultural practices
  - % of farms that are small and medium sized farms (vs. large scale)
  - Increased good food infrastructure (hoophouses, food hubs, processing facilities, etc.)
  - Increased production in relation to access
  - Food waste

## Which areas of food access would be most important or relevant to assess for shared measurement?



**Potential Constructs** 

**Example Measures** 

Capacity of retailers to increase good food in low-income communities

Food system assessments that considers distribution

Food environment assessment that monitors current offerings

Interviews with store-owners

Food Environment **Potential Constructs** 

**Example Measures** 

**Availability** 

**Pricing** 

Marketing

Store Characteristics Nutrition
Environment
Monitoring Survey
(store, corner
store, restaurant)

Other types of checklists, maybe be appropriate for various settings

- 1. <a href="http://centerfornutrition.org/wp-content/uploads/2011/04/Food-Environment-Measures-Resource-Guide.pdf">http://centerfornutrition.org/wp-content/uploads/2011/04/Food-Environment-Measures-Resource-Guide.pdf</a>
- 2. <a href="http://appliedresearch.cancer.gov/mfe/instruments/">http://appliedresearch.cancer.gov/mfe/instruments/</a>

**Potential Constructs** 

**Example Measures** 

Factors
driving food
purchasing
decisions

Consumer behaviors (shopping patterns)

Understanding shopper science

4 P's of Marketing (price, placement, promotion, product)

Pathway to purchase framework

GroPromo

Food Retail
Outlet Survey
Tool (FROST)

## Pathway to Purchase Push – Pull Strategies



**Potential Constructs** 

**Example Measures** 

Dietary behaviors or patterns Fruit and Vegetable Consumption

Junk Food Consumption

Overall Dietary Patterns NCI dietary intake screener

24-hour dietary recall

Areas of Food Access

**Potential Constructs** 

**Example Measures** 

Perceptions of food access

Perceived healthy food access

Perceived junk food access

Barriers to food access

Consumer
Impact
Questionnaire
(CIQ)

Perceived Food Environment Questionnaire Areas of Food Access

**Potential Constructs** 

**Example Measures** 

Consumers' interest in regional food systems

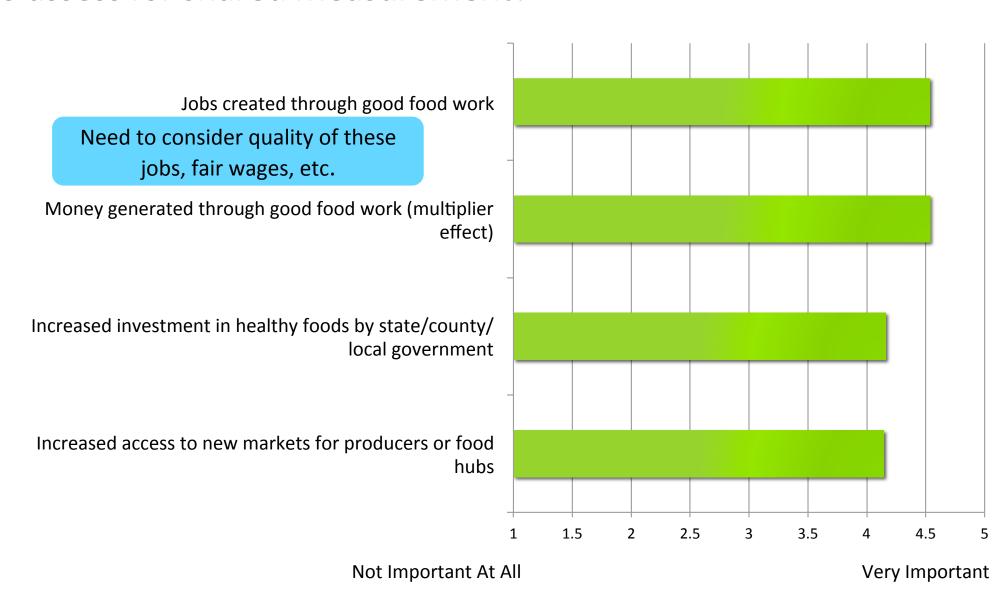
Perceived benefits of eating locally

Motivators to eating locally

Consumer focus groups

Consumer surveys

## Which areas of economics would be most important or relevant to assess for shared measurement?

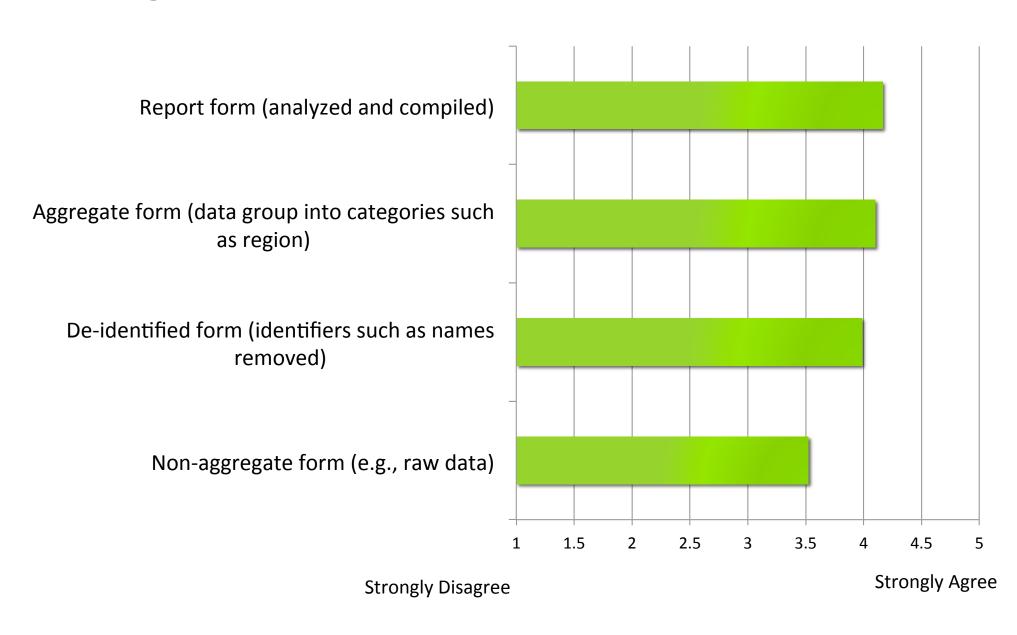


Which areas of economics would be most important or relevant to assess for shared measurement?

Other areas of economics...

- New jobs/businesses and expansion of jobs/businesses created by Good Food work
- Financial viability for farms
  - Key outlets farmers generate income from
- Growth in the overall economy due to Good Food work
  - Multiplier effect
- Purchasing power of institutions to buy locally (e.g., policies, additional funds)
- Quality of jobs created (e.g., living wage, benefits, safety)

## Willingness to share data in various forms

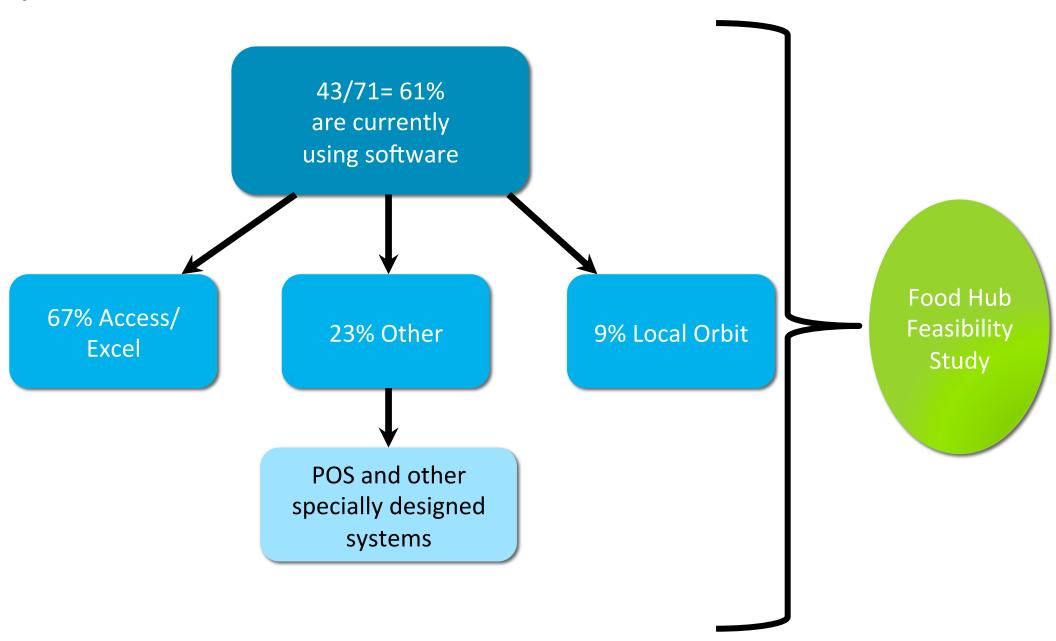


## Willingness to share data in various forms

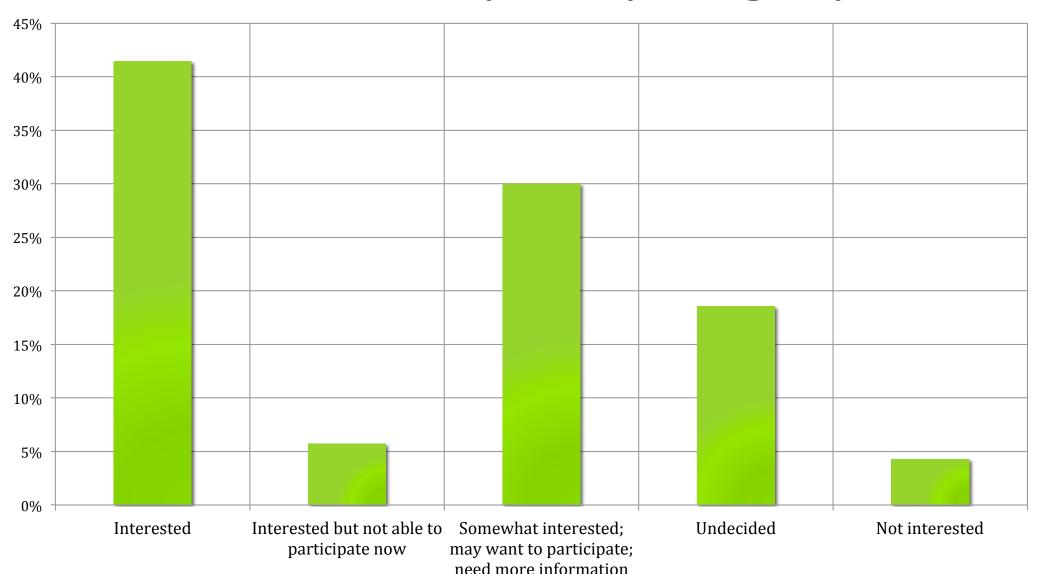
- Sharing data based on trust and confidence
  - Shared/distributed using a transparent and a collaborative approach from the beginning
- Specifics on data-sharing agreement
- Inter-agency work where the data belongs to everyone
- Standardized format and tools available for stakeholders



Use of software to manage and/or collect inventory, sales, production, food access, etc.



## Level of interest in participating in pilot



## Considerations and Next Steps

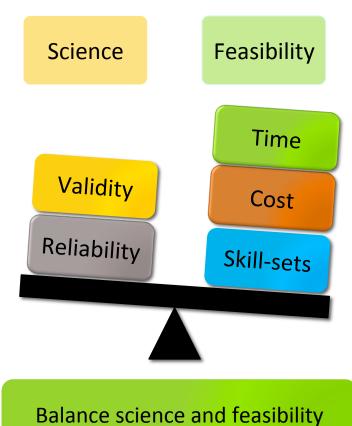
Process to Narrow the Focus



From across the food system

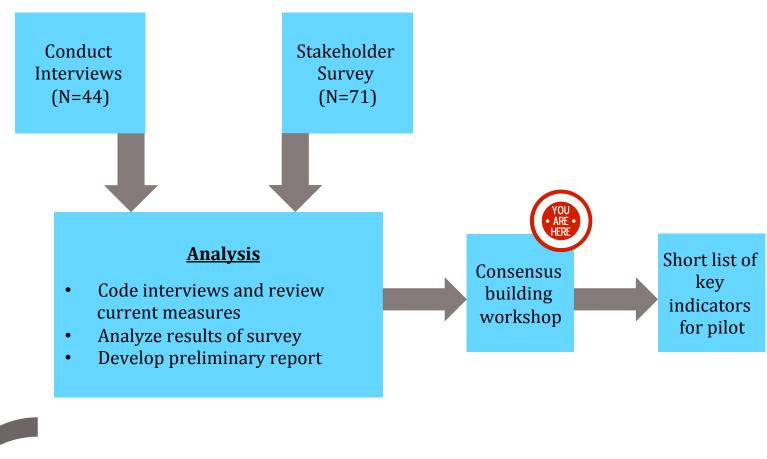
Focus first on food access and economics as a starting point

Both suggested as important, economics spans different charter goals and parts of the food system



## Considerations and Next Steps

Process to Narrow the Focus





Pilot Phase II: Implement *part* of shared measures Focus first on food access and economics as a starting point

Balance science and feasibility

## Considerations and Next Steps

Process to Narrow the Focus

Why economics?



Came up often in the interviews as an overriding interest, "what is the impact of the good food work?"



Can serve as an umbrella for the institutional purchasing, supply and agrifood business-related goals that also topped the survey results and interviews

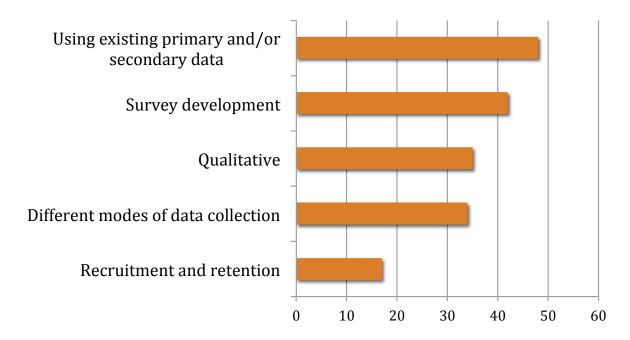
## Making it Happen

#### Developing relationships and trust

- Center for Regional Food Systems as the backbone organization
  - Trusted, credible
- Partners publically recognized for their contributions
- Continued involvement of the Advisory Committee?
  - Networks of networks remaining in constant communication
- Keeping stakeholders involved even if their work is not the focus of the pilot
  - Trainings ongoing, presenting results, gathering feedback to determine future phases

Network analysis findings forthcoming may be relevant

#### **Training Opportunities**



- Other areas for training
  - Using same metrics/indicators/ tools as other organizations
  - Specific tools for data collection
  - Engaging other measurement groups, i.e., US Ag Census, SBDC, etc.
  - Organizing data collection at the local level, systems to do this



A series of training opportunities on these various topics of interest would be beneficial for partners

# Key Indicators Potential Sources

**Secondary Sources** 

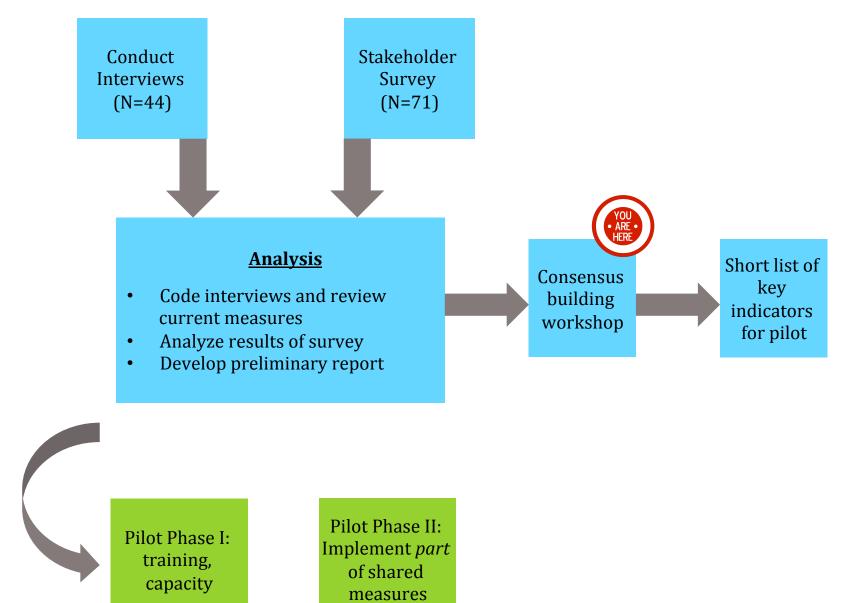


Many of the key indicators can be found in reports: http://www.michiganfood.org/reports and resources/work group reports

### Conclusions

- Survey and interview results from stakeholders informed the direction of the pilot
- Planning phase, including today's consensus building workshop with the Advisory Committee
  - Consensus is not agreement, in fact, it is based on the premise that we will not agree, nor should we!
- Develop short list of key indicators and data-sharing solutions
  - Align with Good Food Charter Goals
  - Consider current and future capacity for data collection
- Implement a training and capacity building phase
- Implement a pilot that may include secondary measures and primary data collection and sharing in the area of food access and/or economics

## Process for Shared Measurement



#### Continued iterative process....

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"For now I'm giving it my stamp of let's wait and see."



## **Questions and Discussion**

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