



MSU Extension Parenting Series

Frequently Asked Questions

Will I have to use my computer or phone camera or microphone?

No. No one will be able to see or hear you during classes.

If I don't have a smartphone, tablet or computer can I call in on the phone?

Yes, **BUT** if you need to receive a certificate for these classes you must use a tablet, computer or smartphone to log into the class. **You are not eligible for a certificate if you call into the class unless you make arrangements ahead of time by contacting Kendra Moyses at kmoyses@msu.edu**

What do I need to do to get a certificate for this class?

In order to receive a certificate you must attend at least 75% of each session and actively participate throughout each session.

How do I actively participate in these webinars?

Active participation includes typing in the chat box, Q&A box and responding to poll questions.

Can I get a partial certificate?

Yes. If you miss a week, you can receive a partial certificate.

Can my partner, friend, family member watch the class with me?

Each participant needs to have registered separately for the class. Those who watch with someone while being logged in under on person's name are not eligible for any certificate.

What if I have to miss a class?

You can make up one or two missed classes. If you miss more than two classes, you will have to retake the series. If you want to make up a class email Kendra Moyses at kmoyses@msu.edu.

Are these classes recorded?

The classes are not recorded. There are videos you can watch to make up a missed class.

How do I get a certificate?

Certificates will not be sent until the class is complete. After the class, you will receive a link to complete a post class survey where you can request a certificate. **Please wait 7-12 business days to receive your certificate via email.**

What if I need proof that I'm taking this class before certificates are sent out?

If you need verification for a court or caseworker, letters can be emailed to you. Email Kendra Moyses at kmoyses@msu.edu with requests. **Please note these letters may take 3-4 business days to send.**