DISCLAIMERS & INFO

PLEASE READ THE FOLLOWING, IN ITS ENTIRETY, BEFORE SHOPPING!

Thank you for joining us for our Fifth Annual Houseplant and Succulent Sale, benefiting the MSU Horticulture Gardens! All sales from this fundraiser help support the gardens, including funding for garden maintenance, educational programming, and support for our undergraduate student employees.

Selecting a Pickup Time:

- After placing your order, you will be directed to an online sign-up sheet to select your hour-long pickup timeslot.
- Your hour-long pickup timeslots will be selected from those available during:
 - Mon, Oct 19: 10am-7pm
 - Tues, Oct 20: 7am-5pm
 - Wed, Oct 21: 10am-7pm
 - Thurs, Oct 22: 10am-7pm
 - Fri, Oct 23: 7am-5pm
 - Sat, Oct 24: 7am-3pm
- If you do not select a pickup time, you will not receive your order.
- Pickup time selection will be first-come-first-serve.
- If we do not have an available pickup time that fits your schedule, either: 1) Contact us to schedule another pickup time (if available), or 2) We can refund your purchase.
- Please select a date and time you can commit to. <u>If you miss your pickup time, we</u> cannot guarantee that your plants will be held for you.

Pickup Location and Parking:

- Order pickup will take place at the MSU Horticulture Gardens at 1066 Bogue Street, East Lansing, MI, 48824, during your scheduled time slot.
- Park in lot 54 on Bogue Street. <u>Campus parking fees will be in effect Monday-Friday.</u>
- Pickup will occur at the south entrance to our building, past our visitor's booth, <u>under</u> <u>the green awning</u>.
- Do not enter the building.
- Restrooms will not be available.

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Picking Up Your Plants:

- You must wear a mask at all times on MSU's campus.
- It is your responsibility to transport your order from the pickup location to your car. We may have carts available for larger orders.
- <u>Bring your own boxes for packing</u>. Our supply of boxes is limited and we cannot guarantee your order will be boxed up.
- For larger plants, we suggest lining the trunk of your vehicle with garbage bags or a tarp.

Payment:

- Visa, MasterCard, and Discover are accepted.
- All sales are final. No returns.
- In the event that our sale is cancelled due to COVID-related reasons, your purchase will be refunded.

Inventory:

- All plants are available in limited quantities and will be sold on a first-come-first serve basis.
- Plants are living things and vary naturally in shape, size, and color. Please understand that <u>the plants you receive may not look exactly like the photos on our website</u> (although all photos are from our inventory, not stock photos).

Other important information and FAQ's:

- We will not be accepting orders prior to October 5th or after October 15th.
- We cannot sell you additional plants at your pickup time.
- Plants must be taken home at your scheduled pickup time. We cannot guarantee that your plants will be held for you past your pickup time.
- We cannot ship plant material. Orders must be picked up in person.
- All sales are final. Our inventory is limited and we cannot replace plants that become damaged or unhealthy once they leave our greenhouse.
- A restroom will not be available at the pickup location.
- Insects are a natural part of growing plants. We cannot guarantee that your plants will be insect or pest-free, but we will not sell anything that has obvious insect issues.
- It is the buyer's responsibility to determine the pet and child-safety of the plants they purchase.