

### Innovation, localization, and the messy path to n<sup>th</sup>-best scaled solutions

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Translating Research to Action: Opportunities for Evidence Based Scaling of Agri-Food
Systems Innovations

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#### SUMMARY

(two assertions and one question)

#### Two assertions

- Scaling is the outcome of a process of deep localization across multiple stakeholders
- This process is messy and typically leads to "n<sup>th</sup>-best solutions"
- One question
  - How do we, as individual ILs and collectively as a group of ILs, deal with these two facts? (if they are indeed facts)
    - How do we promote or at least feed into this deep localization?
    - How do we operate in a way that allows "better" solutions to emerge?

### SCALING AS AN OUTCOME OF DEEP LOCALIZATION



### WHAT IS SCALING?

- The uptake by a critical mass of relevant local stakeholders of, for example:
  - A technology (biological, digital, mechanical, ...)
  - A business model or practice, e.g., franchising or third-party logistics
  - A set of rules for coordination, e.g. to ensure quality or safety along a perishable value chain
- Oftentimes what is scaled is a package of these things. For example:
  - An ownership, investment, managerial, and regulatory approach to wholesale market development
  - New agronomic practices built around new technologies and approaches to access to markets
  - A business model developed to make use of a new technology



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- The uptake by a critical mass of relevant local stakeholders of, for example:
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  - Technical and process innovations
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  - A set of rules for coordination, e.g. to ensure quality or safety along a perishable value chair
- Oftentimes what is scaled is a package of these things.
   For example:
  - Bundling (of innovations, policies, programs, regulations, investments, ...)
  - A business model developed to make use of a new technology



#### **DRIVERS**

- The success of scaling is influenced by ... many things
  - Dynamic <u>market opportunity</u> is necessary but insufficient
  - The <u>existing environment</u> of policies, regulations, and programs
  - <u>Capacity of government</u> to design and implement new supportive policies, regulations, and programs
    - And the confidence of stakeholders that they will do this
  - The depth and accessibility of <u>finance</u>
  - *Infrastructure* that drives costs (transport, comms, power, ...)
  - The strength of the <u>business</u> sector
  - **Purchasing power** and risk tolerance of potential adopters
  - The distribution of <u>power and interests</u> across stakeholders
  - The differing <u>mindsets</u> –values and animating ideas across stakeholders
  - The openness of the system (culture, laws, attitudes) to disruption
  - <u>Exogenous events</u> that may change attitudes, or change costs and benefits

#### **DRIVERS**

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  - Capacity of government to design and implement new

# The process is super dynamic, no one driver is determinant, and the weight of any particular driver is hard to determine

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### THE ROLE OF LOCALIZATION

- Scaling emerges out of a deeply localized process of planning, learning, negotiating, trial-and-error, use of power, seizing of opportunities
  - Affected stakeholders must own the process
    - We must find how to fit into it
- This is not exactly the same localization that USAID has defined
  - USAID's definition is crucial and compelling as a set of practices for the agency and its implementing partners
  - But it is the **start** of the process, not the end
    - The partners that are our focus must understand this process of "scaling as deep localization" and how they can contribute to it

#### SCALING, STAKEHOLDERS, AND N<sup>TH</sup>-BEST SOLUTIONS



#### N<sup>TH</sup>-BEST SOLUTIONS

- The best available solution given the dynamics and constraints of the system you're operating in
- Typically far from what a researcher would consider "best"



#### MANY STAKEHOLDERS

 Scaling of any meaningful technology or practice or process involves <u>many</u> <u>stakeholders</u>



Input mfrs/producers and importers Machinery mfrs and importers Input wholesalers Machinery wholesalers Rural input dealers Farm service providers Fuel importers, wholesalers, retailers Social justice NGOs **Development NGOs Environmental NGOs** Ministry of ag and others Environmental regulators National ag research institute Associated technical & policy rsch centers

FARMERS (by size, location, market engagement, ethnicity, ...)
Farmer
Associations

Rural assemblers Rural wholesalers Wholesale market managers Fuel importers, wholesalers, retailers Transporters **Processors** Financial firms Packaging mfrs and importers Urban-based food wholesalers Small food retailers Small supermarkets Modern supermarket chains Food delivery workers Trade associations **Unions** Ministry of Commerce and others Food safety regulators Provincial governments

Municipal governments

CONSUMERS
(by income
level, ethnicity,
location,
gender, age, ...)
Consumer
interest groups



For a socially "uncomplicated" innovation, e.g. a conventionally bred crop variety



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Input mfrs/producers and importers

Input wholesalers

Rural input dealers

**Development NGOs** 

Ministry of ag and others

National ag research institute
Associated technical & policy rsch centers

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**Processors** 

Urban-based food wholesalers
Small food retailers
Small supermarkets
Modern supermarket chains

Food delivery workers

Trade associations

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For a socially "complicated" innovation, e.g. a biotech crop variety

Input mfrs/producers and importers

Input wholesalers

Rural input dealers

**Social justice NGOs** 

**Development NGOs** 

**Environmental NGOs** 

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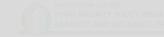
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**Food safety regulators** 

Provincial governments

Municipal governments



For a socially "complicated" innovation, e.g. a biotech crop variety

Rural assemblers Rural wholesalers

Input mfrs/producers and importers

Input wholesalers

### Even a "simple" innovation involves many stakeholders

Social justice NGOs

**Development NGOs** 

**Environmental NGOs** 

Ministry of ag and others

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National ag research institute
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hnicity, ...) Small supermarkets
Farmer Modern supermarket chai

Consumer interest groups

Food safety regulators



# A SOCIAL AND POLITICAL PROCESS

- Scaling is thus a <u>social and political process</u> first, a technical process second
  - Economic benefit to private stakeholders is obviously central, but ...
  - Nothing scales without broad social and political buy-in to the *ideas and values* embedded in a technology or practice
    - Technology
      - Ag biotech is a technical innovation laden with ideas and values about how the world should be
    - Practice
      - How to go about wholesale market development is laden with ideas about the proper roles – and the essential motivations – of public and private sectors



# THE UNAVOIDABLE DYNAMIC

- As a social and political process, scaling requires <u>trust</u>
- Building trust requires *iterative dialogue*
- Change through iterative dialogue takes time and requires <u>compromise</u>
- Compromise results in *n<sup>th</sup>-best solutions* 
  - In fact it **requires**  $n^{th}$ -best solutions
    - Because stakeholder interests do not all align
  - The choice may be between n<sup>th</sup>-best solutions and no solution at all

## THE UNAVOIDABLE DYNAMIC

The process is messy. It features a combination of careful planning and coordination but also rapid adaptation and seizing of opportunities, especially by private sector



### TWO POSSIBLE OUTCOMES

- An n<sup>th</sup>-best solution emerges ...
  - ... if the innovation can be modified through this process and if the process has enough support to run its course
- Nothing emerges ...
  - if the innovation cannot be changed (e.g., Bt-maize) and the societal dialogue breaks down
  - Or something emerges only much later than expected by its champions
    - After changes in mindsets, stakeholder assessments of costs and benefits, negotiations of deals and alliances, etc.

#### **RECAP**

- Scaling emerges out of a process of deep localization ...
- ... planning, learning, experimenting, adjusting, bargaining, use of power, seizing opportunities ...
  - The process is <u>messy</u>
- With many stakeholders holding differing interests, n<sup>th</sup>-best solutions are inevitable
  - Poor business environment, government capacity, and infrastructure accentuate this tendency towards such solutions

#### IMPLICATIONS FOR ILS AND THE IL SYSTEM



### TOP-LINE MESSAGE

- Transformation and innovation is going on without any input from us
- We need to <u>understand these</u> <u>processes of transformation</u>
- And figure out how to bring added value to them
- This understanding should inform <u>what</u> we work on and <u>how</u> we work on it

### TOP-LINE MESSAGE

Locally-led partnerships with carefully chosen partners are crucial to success

Our partners need to be keen to understand and engage with the processes we've described



#### KEY QUESTIONS

- Do existing <u>incentives</u> in universities and ILs allow us to work in the <u>iterative</u>, <u>engaged</u> way we need to if we wish to be agents of (better) change?
- Do incentives encourage the <u>cross-lab</u> <u>collaboration</u> that could be so useful if done right?
  - Or does multi-disciplinary capacity need to be built into each lab?
  - Or, instead, intentionally through chosen local partners?